Color Match Inspection

The color match inspection sheet discusses the product quality inspection of Hanex solid surface and guides readers how to avoid color variation when working with fabrication and installation of Hanex solid suface.

Overview

The continuous enhancements of our manufacturing process and quality controls will result in improvements in our product specifications and a narrowing of our quality tolerances.

However, the composition of Hanex produces slight color variations between production cycles due to the complex mixture of natural toners and minerals.

Therefore, the color variation is inherent with solid surface product in the industry. Visual inspection for color match is essential when working with solid surface and is standard good trade practice.

Hanex does not guarantee color match. It is the fabricators' responsibility to conduct a visual inspection for any defects and color match for every sheet.

Do not work with product when you are unsure of material quality. Call your Authorized Distributor of Hanex solid surface for assistance. Hanex will replace sheets not conforming to product specification.

Our replacement policy does not allow for any labor charges incurred during or after fabricating on the defective materials. Checking for color match before fabrication is highly recommended.

Color matching for Hanex can be enhanced by following the below guideline

1. Conduct a color match test

Cut sample strips from sheets that needs to be seamed. Conduct visual inspection by gluing these pieces together to ensure whether exact color match is accomplished. For effective visual inspection, surface polishing is recommended to rule out any blotches on the surface.

2. Use sheets from the same pallet

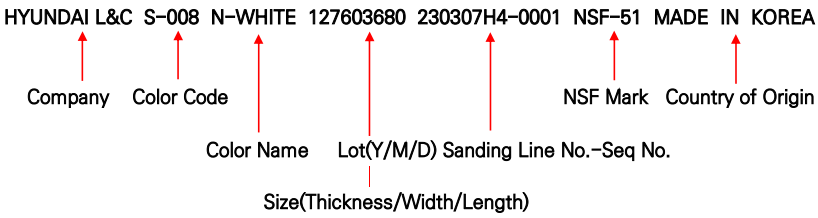
It is recommended to use materials from the same pallet to obtain the best color uniformity.

3. Use sheets from the same production lot

Use sheets within 50 production sequential numbers from the same production date. It is important for fabricators to use sheets with closest sequential numbers.

In case where a significant color variation is found after following the above guideline, please contact your Authorized Distributor of Hanex. Make sure to leave the product identification code on the sheets or keep them in record.

Hanex Identification Code Logic



Veined patterns are typically randomly distributed and vary from sheet to sheet. However, if any obvious irregular distribution of veined pattern is visible, leave the sheet for inspection by your Authroized Distributor of Hanex solid surface. The fabricator must explain the irregular joint design to the customer and obtain consent. Therefore, customer complaints about Vein disconnection and unnatural seams caused by base color difference are excluded from our quality warranty.

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